

Services Offered

| FINANCIAL SERVICES | |
|--|--|
| Fund transfer within Bank <ul style="list-style-type: none"> • Self linked accounts • Third party accounts Interbank Transfer Bill Payment Mobile Recharge M-Paisa Wallet Top-up | Premium services <ul style="list-style-type: none"> • FD/RD opening |
| NON-FINANCIAL SERVICES | |
| Account related <ul style="list-style-type: none"> • Account Balance • Mini statement • 360 degree view of account • Passbook • Limit setup (Interbank, Rapid Fund and Third Party Fund Transfer) | Cheque book related <ul style="list-style-type: none"> • Cheque book request • Stop Cheque • Cheque status enquiry |
| Password related <ul style="list-style-type: none"> • Reset application Password • Change mPIN | Other services <ul style="list-style-type: none"> • Transaction history • Complaints & Feedback • Branch / ATM locator |
| ➤ Manage Debit Card | Customers will be able to manage their existing Debit Cards under this menu e.g. customers can choose to temporarily disable their card /enable or disable transaction channels / set limit to amount that can be withdrawn through ATM/EFTPS terminals etc. |
| ➤ Debit Card Request | Customers and apply for new debit card via this menu |

| | |
|-----------------------------------|--|
| ➤ Set Debit Card PIN | Customers can set PIN's for their linked Debit Cards |
| ➤ Debit Card Hot-listing | Customers can Hotlist the cards themselves if their card is stolen/Lost. |
| ➤ Set Communication E-Mail ID | Customers can change their linked email ID through this menu |
| ➤ Internet Banking Registration | Customers can now apply for internet banking through M-Connect. |
| ➤ Internet Banking Password Reset | Customers can reset their Internet Banking password through this menu |